

09/832,274

MS150907.2

**In the Specification:**

At page 1, please replace the two sections entitled "Related Application" and "Reference to Related Application," with the following:

**--Reference to Related Applications**

This application claims the benefit of U.S. Provisional Patent Application Serial No. 60/240,613, which was filed October 16, 2000, entitled SYSTEM AND METHOD PROVIDING UTILITY-BASED DECISION MAKING GIVEN COMMUNICATIVE UNCERTAINTY, and this application is a continuation-in-part of Application Serial No. 09/326,043, filed June 4, 1999, entitled A MULTI-LEVEL DECISION-ANALYTIC APPROACH TO FAILURE AND REPAIR IN HUMAN-COMPUTER INTERACTIONS.--

Please accept this supplemental preliminary amendment and petition for claim of priority under 35 U.S.C. §120. The entire delay between the date the claim for priority was due under 37 C.F.R. 1.78(a)(2) and the date the claim for priority was filed was unintentional.

In the event any fees are due in connection with this document, the Commissioner is authorized to charge those fees to Deposit Account No. 50-1063.

Respectfully submitted,  
AMIN & TUROCY, LLP



Hiranshu S. Amin  
Reg. No. 40,894

AMIN & TUROCY, LLP  
24<sup>th</sup> Floor, National City Center  
1900 East 9<sup>th</sup> Street  
Cleveland, Ohio 44114  
(216) 696-8730 (Telephone)  
(216) 696-8731 (Facsimile)